

P O Box 80  
Needsmust  
Basseterre  
St. Kitts, W.I



# **WATER SERVICES DEPARTMENT**

## **Ministry of Public Infrastructure, Post, Urban Development & Transport**

“Water is Life-Every Drop Counts”

Dear New Customer,

Thank you for becoming a customer of the Water Services Department. Here are a few bits of information that we wish to share with you to enable us to serve you better:

1. You should receive your connection within five (5) working days. Please place a clearly identifiable mark exactly where you would like the connection.
2. A meter will be placed on the sidewalk in a box or the next best suitable location. The meter remains the property of the Water Services Department. Please do not block access to or tamper with the meter.
3. If you do not receive a bill within two (2) months after installation, please contact us at 869-467-1447 / 467-1005. The minimum monthly charge for usage up to 2,500 imperial Gallons is \$20 EC.
4. We advise you to use water wisely and always fix leaks as soon as they are discovered.
5. Our emergency contact information are as follows:
  - Clerk of Works 869-665-3054
  - Foreman, Basseterre 869-665-3145
  - Foreman, Rural East 869-665-3004
  - Foreman, Rural West 869-665-3197
  - E-mail:water.services@gov.kn

Regards,  
Manager Water Engineer (Ag.)